



# Manor Musings

Reverence • Service • Stewardship

Fall 2008

## Applauds 2008 Honors Chris Goddard And Raises Over \$17,000 for Benevolent Care

Chris Goddard, CEO of HealthPoint Family Care received the 2008 Sr. Benedict Bunning Award from the Most Reverend William A. Hughes, Retired Bishop of Covington and Honorary Chair of Applauds 2008. Chris received this award in recognition of his visionary commitment to providing comprehensive quality healthcare to all Northern Kentuckians.

Applauds 2008 was presented by Madonna Manor and Messer Construction Co. and was held on October 1st at the Metropolitan Club in Covington.



The evening's festivities were hosted by Brian Patrick, recipient of the 2007 Sr. Benedict Bunning Award and host of the "Son Rise Morning Show" on Sacred Heart Catholic Radio.

Previous award recipients Dr. Leon Boothe (2003) and Sr. Joan Boberg (2005) joined a near capacity crowd of family, friends and members of the

community who gathered to honor Chris.

"I witnessed first hand his zeal to place the uninsured and underinsured at the forefront of the national healthcare agenda," said Madonna Manor Board Member Eva Ballard. "He exemplifies the same history of devotion and commitment to our community as exhibited by previous recipients."

Thanks to an outpouring of community support and generous corporate sponsorship, over \$17,000 was raised to benefit Madonna Manor's Benevolent Care Fund.

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# Annual Report 2007

## Service Statistics

### Occupancy

Nursing Care	99%
Personal Care	89%
Cottages	74%

### Admissions

Nursing Care	43
Personal Care	15

### Discharges

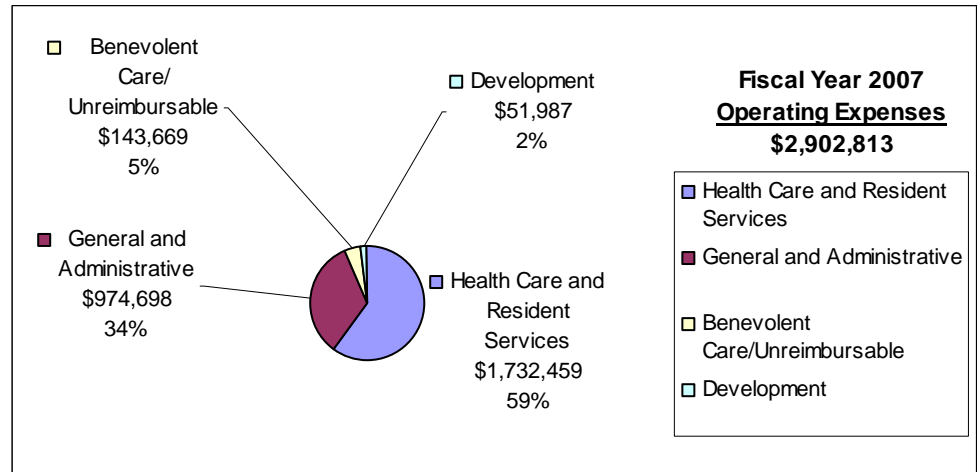
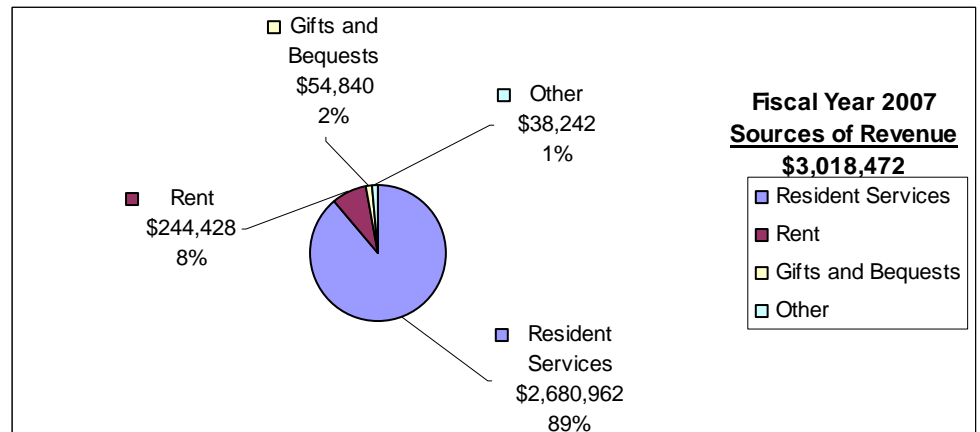
Nursing Care	44
Personal Care	17

### Employee Retention

Madonna Manor	65%
National Average	2 - 20%

## 2007 Fiscal Statement

For the period ending December 31, 2007



## Mission and Vision

### Our Mission

Madonna Manor is a Catholic healthcare facility for senior adults devoted to providing a home within a spiritual atmosphere. Faithful to the spirit of St. Francis of Assisi and the Sisters of St. Francis of Sylvania, Ohio, the values of Reverence, Service and Stewardship guide staff and volunteers in providing services and activities which foster the dignity and individuality of each person.

### Our Vision

We will be a leading faith-based facility for the continuing growth and care of aging adults. In response to individual, family, and community needs, we will offer a variety of quality services. We will provide a continuum of care in a compassionate, home-like setting that enriches staff and those we serve.

## Manor Musings

Published quarterly by Madonna Manor, Inc. If you received more than one copy of this newsletter, please share this copy with a friend and notify the Development Office so we can update our records.

*Executive Director.....Susan F. McConn, LNHA*  
*Editor.....Suzanne LeMere Guerin, Ed.S., M.Ed.*

As hard as we try to avoid them, sometimes errors do occur. If you see an error or an omission, please let us know:



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## Celebrating the Feast of St. Francis of Assisi



Madonna Manor residents, family members and staff celebrated the Feast of St. Francis of Assisi with Mass and a special lunch.

While the Feast of St. Francis of Assisi

is observed world-wide on October 4th, it has a special significance for all associated with Madonna Manor, as the Manor is sponsored by the Sisters of St. Francis of Sylvania, Ohio whose patron is St. Francis of Assisi.

Their mission statement reads, *called like Francis of Assisi to live the Gospel in joyful servanthood among the people, the Sisters of St. Francis, Sylvania, Ohio, as messengers of peace, commit themselves to works that reverence human dignity, embrace the poor and marginalized, and respect the gift of creation.*

St. Francis of Assisi responded to the call of God, renouncing his worldly

possessions to live a life of poverty, service and the will of God as written in the Gospel. These are the core of the values of Reverence, Service and Stewardship to which we strive and of which we celebrate with joy on the Feast of St. Francis of Assisi.



## Appreciating Our All-Star Employees



Florence Freedom mascot Liberty threw out the first pitch of the 2008 Madonna Manor Employee Appreciation All-Star Ballgame highlighting a week of activities to celebrate Manor employees for their dedication and commitment to providing the highest level of compassionate care to Madonna Manor residents. This year's festivities ran from July 14th to 18th and included recognition events, team building activities, a cookout, resident socials, games and treats.

Throughout the week, employees won door prizes donated by generous

members of the community who also appreciate the hard work of Manor employees.

"The staff members of Madonna Manor work around the clock, seven days a week to ensure residents receive

excellent loving care," said Madonna Manor Administrator Sue McConn. "This is our way of saying thank you."



### Thank You to Our Donors

Apple Refreshments  
Arby's  
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Argosy Casino & Hotel  
Ballard Benefits Group  
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Josh's at the Drawbridge Inn  
Newport Aquarium  
Northern Kentucky Educators Federal  
Credit Union  
Denise Robinson-Estep  
Schiff, Kreidler-Shell  
SMART Healthcare Services  
UDF

# Enhancing Our Pastoral Ministry

Madonna Manor has been blessed with the recent addition of a part-time Pastoral Care Minister and numerous volunteers whose work at the Manor has both enhanced and enriched the sacramental and devotional life of the residents who call Madonna Manor home.



Heather Alley rejoined the Madonna Manor staff in September as a part-time Pastoral Care Minister. On site five days a week, Alley provides assistance with chapel services as well as visiting residents who are receiving care in area hospitals.

Four Deacons from the Diocese of Covington; James Auton, James Bayne, Tom Nolan and Paul Yancey each volunteer their time two days a month to offer residents Communion service and provide additional ministry.

In addition, residents have had the benefit of another part-time Pastoral

Care Ministry Volunteer, Belinda Bayerque, who tends to the spiritual needs of individual residents through personal visits, prayer and scripture readings. These newest volunteers join a longstanding tradition of community involvement in the spiritual life of Madonna Manor. Sr. Charles Wolking, OSB is the retired Administrator of the Manor, but is still actively involved as she volunteers four days a week to organize the Sacristy, clean and press the vestments, and assist with Sunday Mass.



Since the doors opened in 1964, Madonna Manor has been devoted to its mission of providing a continuum of compassionate care within a spiritual atmosphere. And an important part of that is the provision of a proactive pastoral ministry.

Father Reisenberg celebrates Mass three

times a week, provides pastoral guidance, and offers the Sacrament of Reconciliation and the Sacrament of the Sick quarterly or on request. "The look on their face and the feeling of peace that comes over them when Father administers the Sacrament is palpable," says Mariann Dunn, Director of Resident Services. "It is a phenomenal and moving experience."

And in October, the Manor also began offering a weekly interdenominational service in an effort to meet the needs of our residents.

Madonna Manor also offers funeral planning assistance and gives resident families the option of holding their loved one's Memorial service in the Chapel. "This give other residents and staff the opportunity to participate," Dunn says. "For many of our residents, Madonna Manor is their home, their family, and their parish."



## Manor Wish List

*Aladdin had his genie and our residents have you...*

*Our sincere thanks to everyone who has so generously donated items from our wish lists.*

Current Items on our wish list include:

**27" FLAT SCREEN HDTV** for the day room in the nursing wing.

**UTILITY VEHICLE** for the Maintenance Department to replace

aging golf carts.

**Wii ENTERTAINMENT GAMING SYSTEM** console, peripherals, and games that would be of interest to our residents.

**WHEELCHAIRS** for resident use.

**FINE DISHWARE and SILVERWARE** for



**You Can Make Wishes Come True for Our Residents**

holiday banquets and formal resident events.

**DIGITAL CAMERA** to capture all of the special activities and events enjoyed by our residents.

**PRIZES** for resident bingo and games, especially those appropriate for men.

# Madonna Manor Remembers

We fondly remember our friends who passed away between June 1 and September 31, 2008.

Our thoughts and prayers continue to be with the family and friends of these residents.

*Elizabeth Davies*  
*Dorothy Dewar*  
*Mayme Faulkner*  
*Carolyn London*  
*Mary Pickett*  
*Loretta Roebker*  
*Martha Schmeing*



For it is in giving  
that we receive.  
In pardoning that we  
are pardoned.  
And in dying that we  
are born to eternal life.

St. Francis of Assisi

## Gifts Received: June 1 to September 31, 2008

### In Memory Of...

#### **Ruth Barker**

Charles A. Barker

#### **Dorothy Chapman**

Jeff Chapman  
Joseph and Donna Eilerman  
Irene Moore  
Thomas G. Lohre, Jr.

#### **Dorothy Dewar**

Mary Ann Cheevers  
Rowena Dailey  
Evelyn Stark

#### **Leo Doker**

Mrs. Betty Hyland

#### **Florence Frerick**

Thomas E. and Judi A. Frerick  
Strategic Employee Benefit Services

#### **Irene McDyer**

Linda McDyer

#### **Jeanne Middendorf**

Frederick and Mary Jo Lemker

#### **Verne Perry**

Bill and Barbara Pryor

#### **Mary Rauch**

Cindy Bland and Family  
Kevin and Patricia Burns  
Mr. and Mrs. Ronald Christensen  
Bob and Betty Drahan  
Four Seasons Environmental, Inc.  
Thomas W. and Mary Joyce Ginney  
Little Flowers Old Timers  
Betty Mulligan  
Jeffery and Donna Peel  
Kathy Sander  
Harry and Linda Sonderman  
Kenneth and Kathleen Williams  
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#### **Martha Schmeing**

Paul and Helen Jean Bluemle  
Louis Boehmer  
Ruth Cahill  
Katherine M. Dietrich  
Linda Enzweiler

Alma Fricke  
Barbara J. Hitter  
Thomas and Kathleen Kennedy  
Trudy A. Koehling  
Anne M. and Willard J. Kops  
Anne D. Locke  
Richard F. and Joan W. Maier  
Maureen O'Malley  
Marge Retzler  
Evelyn Starck  
Richard Starck  
Ed and Carol Whitehead

### In Honor Of...

#### **Sr. Victoria Eisenman, OSB**

Sr. Charles Wolking, OSB

#### **Sr. Monica Fessler, OSB**

Sr. Charles Wolking, OSB

#### **Sr. Jeanette Frisch, OSB**

Sr. Charles Wolking, OSB

#### **Sr. Stella Marie Gough, OSB**

Sr. Charles Wolking, OSB

#### **Sr. Immaculata Haar, OSB**

Harold and Trudy Knight

#### **Sr. Kathleen Ryan, OSB**

Sr. Charles Wolking, OSB

### Gifts to Madonna Manor

#### **Chapel Gifts**

Robert and Virginia Cahill  
Vera Fitzenberger  
George and Bonny Lyon

#### **Donations**

John H. and Carole F. Binzer  
Joan K. Buede  
Martin Kennedy  
Remke Caring Neighbors  
Jill Showalter  
Thompson West

#### **Gifts in Kind**

Tom Dietrich  
Bill Jansen  
Pamela Schierberg  
Irene Vickers

### Applauds 2008

#### **Benefactors**

Mr. and Mrs. David T. Adams  
Norb and Pauline Baumann  
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The Dental Care Plus Group  
Dobbling, Muehlenkamp-Erschell, Inc.  
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Joe and Rosemary Nader  
John and Donna O'Connell  
George and Barbara Schaefer  
Cathie Stratman  
Thelen Associates, Inc.  
Villa Madonna Academy

#### **Friends**

Richard and Barbara Blank  
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Crestville Drugs, Inc.  
Virginia Delaney  
Earl Franks Sons & Daughters  
George Hackman  
Mr. and Mrs. Phil Hasson  
Ronald B. Jones Funeral Home, Inc.  
Kreutzer & Dorl Florists  
Lonneman Plumbing, Inc.  
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Harriet Roth  
Pam Schierberg  
Reverend Paul T. Tenhundfeld  
Mr. and Mrs. Allan White  
Claire Woycke

# Remke Caring Neighbor Program Benefits Madonna Manor

*With the Remke Markets Caring Neighbor Program, supporting Madonna Manor is as easy as doing your grocery shopping. Just fill out the form below, sign it and take it to your local Remke Market. Then, whenever you shop at Remke Markets, 2% of your qualifying purchase costs will be donated to Madonna Manor. There is no cost to you and nothing else you need to do. Remke sends a quarterly check to Madonna Manor. Please consider participating in this excellent program and invite your friends, family and neighbors to join with you.*



460 MADONNA MANOR INC



## 2008/2009 Remke Caring Neighbors Program Non-Profit Member Sign-Up Form

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Name (Please Print)

-----  
Phone Number

4 0 0 0 -----

Preferred Customer Number

-----  
E-Mail Address

See back of card for number. Form cannot be processed without your Preferred Customer Number.

The specified nonprofit will receive credit for any qualifying purchases as listed on the Preferred Customer Card. Please return this form to your nearest Remke store.

I request that Remke Markets donate up to 2% of my qualifying purchases\* from this date forward to the selected non-profit.

-----  
Signature

-----  
Date

\* Qualifying purchases are all purchases made with your Remke Markets Preferred Customer card, excluding alcohol, tobacco, lottery, gift certificates, money orders, and office services. Actual donation rate will vary based on participation in the program.

## Madonna Manor Offers Ideal Location for Your Next Event!



If you are looking for a great spot to have a family gathering, party, business meeting, training seminar or other event...please consider Madonna Manor's Recreation Center.

We can accommodate up to 125 guests at round tables, offer a fully-equipped kitchen, two restrooms and plenty of free parking.

Audio visual equipment is also available; including an overhead projector, podium, microphone and stereo.

If you would like to set up a time to see our facilities or check on a date to

make a reservation, please call our Dietary Director, Chris Newman at (859) 341-3981.



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## Yikes....Ike!

Who would have thought that Northern Kentucky would be hit by a hurricane? But on September 14th, Hurricane Ike came barreling into the Tri-State. And while the winds may have whipped for less than a day, the devastating impact was felt by many for weeks.

Madonna Manor was affected by Blackout 2008 in all of the ways you might expect. The power was out for the better part of three days making routine tasks like cooking meals and feeding our residents a bit more challenging. And the grounds were littered with tree limbs, shingles, and

other debris.

But the Manor was also affected in ways you might not expect. Local neighbors and other members of the community contacted the Manor and asked what they could do - offering their kitchens,



their freezers, and their help. Jeremy Sheehan with the Salvation Army brought and served hot meals for the cottage residents. Bill Dorsey of Kenton County Homeland Security, the Crescent Springs Fire Department, and the area Red Cross all provided help and the needed support that enabled Manor staff to continue serving our senior residents without missing a beat.

All of us at Madonna Manor are profoundly grateful to everyone who offered assistance, provided help, and kept us in your prayers. Thank You.

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## Madonna Manor Supports the Troops

Madonna Manor joined the Cities of Villa Hills and Crescent Springs and adopted the Alpha Battery and the Gulf Battery of the 1/320 Field Artillery Regiment, 101st Airborne Division based at Ft. Campbell, Kentucky, during their third

deployment. Six huge boxes of personal care items, food and other sundries were gathered and shipped overseas along with a poster full of heartfelt messages of love and support for the men and women who so bravely serve our country.



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## Ivan Stone Graduates with Honors



Ivan Stone graduated Magna Cum Laude from Brown Mackie College in June and was honored with the 2008 Outstanding Graduate Award. Ivan earned a 3.99

GPA while earning his Associate Degree in Computer Programming and Applications. He has been an employee at Madonna Manor since 1999 working in the Maintenance Department.

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## Holiday Shopping Made Easy!

### We'll Wrap and Ship For You

Give a unique gift and cook up support for Madonna Manor at the same time by sending the *Mind Your Manor's Cookbook* to everyone on your shopping list. This wonderful book serves up over 40 years of treasured recipes from the Sisters, our residents, employees and friends.

Cookbooks can be ordered for \$15 each, including holiday gift wrap, greeting card, and shipping directly to the recipient (or you), by contacting Karen Tindall at 859-341-3981 x306 or via email at [karent@madonnamanor.org](mailto:karent@madonnamanor.org).

### Honor Someone You Love

All of us have someone on our list for whom finding the right gift is always a challenge.

Why not give them a truly meaningful gift this year by making a contribution to Madonna Manor in their honor.

They will receive a holiday card notifying them of your thoughtful gift, but will not include the gift amount.

For more information please contact Suzanne Guerin at 859-341-3981 x328 or via email at [suzan-neg@madonnamanor.org](mailto:suzan-neg@madonnamanor.org).



Reverence • Service • Stewardship

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Permit No. 318

Covington, KY

*Please Join Us to  
Trim the Tree With a Memory  
December 10, 2008*



Franciscan Services Corporation

Sponsored by the Sisters of St. Francis of Sylvania, Ohio



*Join us in a Celebration of Memories*

*December 10, 2008*

*7:00 pm to 8:30 pm*

We will gather in the Madonna Manor Chapel at 7 pm for a ceremony of honor and remembrance.

Please join us following the service as we enjoy refreshments, and share our memories with one another.

To honor your loved ones please complete and return the form at right, including \$15 for each recognition, in the enclosed envelope to:

Madonna Manor  
2344 Amsterdam Road  
Villa Hills, KY 41017

All funds raised benefit  
Madonna Manor's Benevolent Care Fund.

I would like to

*Trim the Tree With a Memory*

Please accept my \$15 gift for each recognition in memory of...

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Or in honor of...

\_\_\_\_\_  
\_\_\_\_\_

Donor Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

I/WE will attend on December 10th.

*Thank You!*

We would be happy to send an announcement of your gift if you will provide us with the name and contact information for each person you would like notified.